

Winter  
2016



Winter 2016 Newsletter

# Grassington Medical Practice

## A note of thanks

We have said goodbye to some long standing employees over the last few months and we would like to note our thanks to them for what was in some cases many years of dedicated service to our patients and to the practice.

You will of course be aware that Dr Wallace is leaving us at the end of February 2017. He could not resist the offer to move to the Isle of Bute for what is a dream job. We will all miss him greatly but wish him all the very best for the future for him and his family.



Dr Wallace and his new home from next year!



## Did you know your pharmacy can help?

**Every year, millions of us visit our GP with minor health problems that our local pharmacist could resolve.** It's estimated 50 million visits to the GP are made every year for minor ailments such as coughs and colds, mild eczema and athlete's foot. But by visiting your pharmacy instead, you could save yourself time and trouble. Instead of booking and waiting for a GP appointment, you can visit your local pharmacist any time – just walk in.

**STAY WELL THIS WINTER**

**NHS**

nhs.uk/staywell

Please remember Self Care Week 14th—20th November

Visit the self care forum for more information at <http://www.selfcareforum.org/>

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## Practice Update

There has been extensive work going on behind the scenes during the last few months which all culminated in the changes to the appointments system in November. We hope that patients will find the new system of benefit. We feel it will help us to get more patients in the right appointment at the right time, and over time will remove the need for all patients to try and get through on the phone at 8am. Please let us know how you find the new system and how we might improve it further for the future.

We are planning further improvements over the next months including;

- Renewing the white lining in the small car park
- Replacing the waiting room seating and flooring
- Replacing the surgery telephone system
- A new and improved Website

We would like to say a huge **Thank You** to everyone who attended our patient talk on the new appointments system, it was a pleasure to see so many of you there and you provided some valuable input and feedback.

We appreciate that not everyone could make it during working hours but If you have any questions or concerns about anything to do with the Practice please contact Mark Evans or Jane Sayer at the surgery.

## Car Parking

It has become increasingly difficult for patients to park in the surgery car park due to the number of people using the car park for shopping or purposes other than visiting the surgery, dentist or one of our other Health Professionals.

Please remember that there are often frail or very ill people attending the surgery and we increase their distress if they are unable to park in the spaces provided.

Thank you for your cooperation

On behalf of all the Doctors, Nurses and Staff  
at IG Medical we would like to wish all our patients a  
very Merry Christmas, and a Happy New Year



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